



Animal ID#: \_\_\_\_\_

## Health Confirmation

This animal has been examined at Animal Humane Society and any conditions noted before or at the time of adoption are reflected in the medical summary report that was sent home with the adopter.

It is possible for an animal who appears healthy while in our care to develop signs of an illness post-adoption. The most common are kennel cough and upper respiratory infections. Occasionally, these respiratory infections may become severe. Animal Humane Society can provide only limited support to animals post-adoption. The ways we can help are:

- Providing up to 30 days of medications for conditions noted within 14 days of adoption.
- Correcting issues directly associated with a spay or neuter surgery.
- Offering dog and cat adopters 30 days of pet insurance provided through PetFirst. This benefit is active immediately upon enrollment and adopters are asked to initiate the policy at the time of adoption.

Adopters may also choose to return the animal to Animal Humane Society so we can provide care in shelter. (Please note: in order to comply with the Veterinary Practice Act, an adopter would have to fully relinquish the animal and would not be allowed to readopt it.)

**AHS is unable to reimburse for veterinary expenses through a third party.**

Adopters have been informed that they are responsible for any care that may be required once the animal has been adopted.

Should you have questions on a case, please do not hesitate to contact our veterinary services team or Pet Helping at 952-HELP-PET (952-435-7738).

**Veterinarians: If you would like to prescribe medications through Animal Humane Society, please fill out the information below and email or fax it to the AHS site that is most convenient for your client.**

Prescriptions filled at AHS can be picked up weekdays from 11 a.m. – 7 p.m. and weekends from 10 a.m. – 6 p.m. While we do not have every medication on hand, we will do our best to fill as directed.

If you are unsure if we have a medication, please call to check. If we receive this form and are unable to provide the medication listed, we will contact your facility to determine an alternate treatment.

Date examined \_\_\_\_\_ Clinic name \_\_\_\_\_

Client name \_\_\_\_\_ Attending Veterinarian \_\_\_\_\_

Condition(s) noted \_\_\_\_\_

Medications and directions \_\_\_\_\_

AHS Coon Rapids    p: 763-432-4858    f: 651-788-4695    cr-exam1@animalhumanesociety.org

AHS Golden Valley    p: 763-489-2225    f: 763-412-4959    gv-exam@animalhumanesociety.org

AHS Woodbury    p: 651-788-4670    f: 651-788-4694    wb-vettech1@animalhumanesociety.org

# Post Adoption Medical Care FAQs

## **Are you able to fill my pet's prescription?**

If we have the medication in stock, we will be happy to fill your prescription or work with your veterinarian to identify an alternative. We cannot special order medications or fill prescriptions for controlled drugs.

## **I have already filled a prescription and my vet would like to prescribe a second round of treatment. Are you able to fill that at no charge?**

We are able to fill medications up to a 30 day course of treatment. We require that your veterinarian sends us a written prescription.

## **My veterinarian is not on your list. Am I still able to be seen for my complimentary post adoption visit?**

The post adoption visit is something that is provided by the veterinarians. AHS does not reimburse for the complimentary office visit. We encourage you to ask your veterinarian if they would be willing to provide this service for your newly adopted pet. AHS will happily fill prescriptions from veterinarians not on the list.

## **I thought that the first visit was at no charge, yet my veterinarian charged me for the visit. Can you reimburse me?**

Costs incurred for diagnostic testing are at your expense. If your veterinarian charged for you an office visit, please reach out to their office for clarification.

## **I paid for medications from the veterinarian. Can I be reimbursed?**

As indicated in the paperwork discussed at the time of adoption we are able to fill prescriptions at Animal Humane Society, but are unable to reimburse for the cost of medications purchased from your veterinarian. We communicate with the veterinary medical community through the Health Confirmation Form and encourage them to reach out to us if they have questions regarding whether or not we can provide a specific medication. If there is a subsequent medication prescribed, please ask your veterinarian to contact us first to see if Animal Humane Society can fill the medication prior to purchasing it from your veterinarian.

## **My pet has an unexpected medical concern. My vet is recommending hospitalization or additional diagnostics. I am not able to pay for that type of care. What can you do to help me?**

We are able to support you by filling medications at no charge. We are unable to reimburse for diagnostics, medication, and treatment performed by your veterinarian. On occasion, adopters encounter situations where the course of treatment their veterinarian is recommending is outside of what they are able to pay for, or their veterinarian is recommending a treatment plan that is more involved than an adopter may have anticipated. In these cases, please reach out to Animal Humane Society's Pet Helpline to be connected to site leadership and discuss other potential care options and resources. In certain situations, as difficult as the decision is, the best choice may be to return the animal to the care of Animal Humane Society. Once an animal is surrendered back into our care, our veterinarian staff evaluate each animal as an individual. Please understand that in compliance with the Veterinary Practice Act, if you choose to return the animal you will not be able to readopt them. You will be issued an Adoption Credit Certificate and our Adoption Services team would be happy to help match you with a new animal waiting for a home.